

HEALING@home 2024

The current healthcare landscape is changing with both medical schemes and members experiencing higher costs, whilst patients are becoming more discerning on how and where they access medical care. Our exposure to the COVID-19 virus has raised awareness and the need to ensure that medical care can safely be delivered in the comfort of the patient's home at reduced costs and greater level of patient satisfaction.

Profmed has partnered with Quro Medical to provide Healing@home services. Healing@home provides a technology-enabled solution for acute conditions that would otherwise require in-patient hospital treatment. Healthcare is provided to the patient in the comfort of their home with clinical oversight and monitoring.

Conditions that may be treated at home include, but are not limited to:

- community-acquired pneumonia
- dehydration
- urinary tract infections
- cellulitis
- acute exacerbation of asthma
- syncope/collapse
- post-surgery care
- DVT (blood clots)

Healing@home is currently available to members in the following regions:

- Johannesburg: including Soweto, northern suburbs and Midrand
- Mogale City (Krugersdorp)
- Ekurhuleni
- Tshwane: including Centurion and Pretoria North
- Mangaung: Bloemfontein and surrounding areas
- EThekweni: Durban and surrounding areas, including Amanzimtoti, Umhlanga and the Highway area
- Nelson Mandela Bay: Gqeberha, Kariega, Coega
- City of Cape Town
- Pietermaritzburg

The application process is quick and seamless once both the treating provider and the patient has provided consent. Complete the application form available on <https://www.quromedical.co.za/patient-form/> and the Scheme will manage the rest. You will receive continuous remote vital signs monitoring, daily virtual visits, in person visit by a clinician for the first 3 days at home, short term oxygen, medication, wound care and pathology tests if required. These services will be covered from the Risk benefit in the same way as an in-hospital stay.

Choose to heal at home through this innovative, patient-centered, value-based benefit.